Investigating and Regulating Flooding: Who manages what?

Cambridgeshire County Council

Where has the water come from?

- A river or drainage ditch
- Groundwater
- Surface water caused by rain
- Sewer
- A blocked or broken highway drain

Cambridgeshire County Council Flood Risk & Biodiversity Team

0345 045 5200

floodandwater@cambridgeshire.gov.uk

Online Reporting Tool

Anglian Water

03457 145 145

Online Enquiry Form

Is it a Motorway or Major Road (e.g. A1) or is it a local road?

- Motorway or Major Road
- Local Road

Highways England

0300 123 5000

info@highwaysengland.co.uk

Cambridgeshire Highways Authority

Online report tool

Is it a large river with river level gauges, flood warnings, or Environment Agency branding on bridges or sluices?

The Environment Agency

0345 988 1188 or 0800 80 70 60

enquiries@environment-agency.gov.uk

Is it a small river, channel or ditch in a rateable area of an Internal Drainage Board?

Internal Drainage Boards (IDB) or IDB groups

Middle Level Commissioners
01354 653232
Website

e.g. March, Wisbech Chatteris

North Level IDB
01733 270333
enq@northlevelidb.org

e.g.Wisbech, Parson Drove, Tydd St Giles, Thorney

Bedford Group of IDB's
01234 767995
dutyofficer@idbs.org.uk

e.g. Huntingdon, Alconbury,Ellington

Ely Group of IDB's
01353 688296
jean@elydrainageboards.co.uk

e.g. Ely, Soham, Waterbeach

Is it a small river, channel or ditch NOT in an area managed by an Internal Drainage Board?

Cambridgeshire County Council Flood Risk & Biodiversity Team

Responsible for strategic management of flood risk from small watercourses and drains known as 'ordinary watercourses'.

See above contact

District Councils have the power to enforce maintenance works on some riparian watercourses that they are awarded. They may carry out the works and charge the responsible person or organisation. The district council may also carry out works on watercourses that they themselves are the riparian owners of.

South Cambridgeshire
Tel: 0345 450 500
Email: scdc@scambs.gov.uk
Online Report form

Cambridge City
Tel: 01223 457000
Email: enquiries@cambridge.gov.uk
Online Report form

Fenland
Tel: 01354 654321
Email: info@fenland.gov.uk
Online Report form

Huntingdonshire
Tel: 01480 388388
Email: mail@huntingdonshire.gov.uk
Online Report form

East Cambridgeshire
Tel:01353 665555
Email: customerservices@eastcambs.gov.uk
Online Report form

Riparian Owners are responsible for maintaining the watercourse or ditch running through or adjacent to their land as well as the vegetation on the banks, in order to allow water to flow naturally and prevent flooding. Riparian owners can face legal action if the lack of maintenance of their watercourse causes flooding. For more information about responsibilities, read our Riparian Ownership Fact Sheet.

Riparian Ownership Online Fact Sheet.

Land ownership is sometimes unknown, disputed or difficult to work out. To find out who owns certain parcels of land (and therefore whether or not they have a riparian responsibility), obtain copies of title registers and title plans using the online Land Registry services.

Town and Parish Councils as well as Communities both play an important role in managing flood risk at the community level. They can help gather information on areas at risk of flooding by reporting any flood incidents.