



WISTOW PARISH COUNCIL Community Emergency Plan

1. PURPOSE

Definition of an emergency: An emergency / major incident is any event or circumstance (happening with or without warning) that causes or threatens death or injury, disruption to the community, or damage to property or to the environment on such a scale that the effect cannot be dealt with by the emergency services, local authorities and other organisations as part of their normal day-to day activities.

AIM OF THE COMMUNITY EMERGENCY PLAN:

To increase resilience within the local community before, during and after emergencies, and to link into the county and district councils' and emergency services/emergency response structures. This Plan documents how Wistow would respond in an emergency situation e.g. while awaiting the assistance of statutory authorities / emergency services, or in support of them.

It is not the role of the community to take on the responsibilities of these agencies e.g. to save life, to take any risks to themselves or to cope for long hours without agencies' help and Support.

OBJECTIVES:

- Identify the risks to the community and relevant response actions
- Identify vulnerable people / groups in the community
- Identify resources in the community available to assist during an emergency
- Provide contact details for the Community Response Group(CRG), key community resources, the Emergency Services, and County and District Councils.

2. COMMUNITY RESPONSE GROUP (CRG)

Name:	Tel:
Richard Cook	07739199449
Jess Knights	07401733813
Nick Simms	

Approved by full Council:	February 2026	Next Review Date	February 2027
---------------------------	---------------	------------------	---------------



3. POSSIBLE EMERGENCIES AND RISK ASSESSMENT

Type of emergency	Potential risks	Actions to address those risks
Mains electricity power failure during cold weather Condition	Residents with no access to power for a prolonged period of time. Many residents reliant on electricity for heating and cooking. Cold a threat to elderly and disabled	Ensure all residents are given help to prepare themselves in advance of this situation. Ensure all Co-ordinators are informed of where additional resources can be found. Identify residents most at risk. Alert Co-ordinators to check on residents, prioritising those living alone or elderly/disabled If necessary, open Village Hall for hot refreshments and information point..
Localised flooding of roads and homes. Fallen Trees	All roads into villages impassable. Residents who have medical needs unable to access these. Homes flooded. Need to secure place of refuge.	Co-ordinators to contact residents and check problems/needs. Co-ordinators to identify roads that may be usable by e.g. farm vehicles. co-ordinators contact those with suitable vehicles./Tools Contact emergency services if necessary. Make Village Hall available for use. To work with the Wistow Community Flood Group.
Heavy snow and road closures.	All roads into village impassable due to snow. Residents unable to access doctors, hospitals, pharmacies. Residents running out of fuel, lighting sources and food.	Seek help from local farmers/contractors to clear essential roads. Contact owners of 4x4 vehicles for assistance in transporting food and people. Co-ordinators to check on residents' needs and share info. and possible solutions. Be prepared to open Village Hall if necessary.
Telecommunications infrastructure damage	All phones and broadband taken out. Mobile phone reception very poor so few forms of communication	Co-ordinators meet to identify possible remaining ways of communicating. Investigate nearest places unaffected by Interruption. Co-ordinators to

Approved by full Council:	February 2026	Next Review Date	February 2027
---------------------------	---------------	------------------	---------------



Flash Flooding	<p>available. Difficult to contact emergency services.</p> <p>Serious flash flooding of properties nearest Bury Brook. Flooded roads. Tree damage and detritus on roads.</p>	<p>visit residents to inform them of the options available and to identify any immediate and longer term communication needs. Inform Police of the situation.</p> <p>Co-ordinator to contact relevant emergency services. If possible, clarify where roads are seriously affected and inform police. Open Village Hall for use. To work with the Wistow Community Flood Group.</p>
----------------	--	--

4. ACTIVATION OF THE PLAN

This plan will be activated when an emergency has occurred or if warnings are received, prior to an anticipated event. It will also be activated when emergency services need support or are not able to attend immediately e.g. in severe weather. If this is the case, the CRG will assess the situation, ring Emergency Services if necessary, and consult with the District Council (see contact below). The CRG will then put all or part of the Plan into effect as appropriate.

Place of Safety

District councils are responsible for setting up a central rest centre during an emergency. However, it may be necessary to set up a temporary place of safety within the community e.g. for visitors or for people evacuated from their homes. In our community, the place of safety will be Wistow Village Hall. The CRG will contact the keyholder and other volunteers as necessary. During an emergency, volunteers will keep a record of actions taken. These will be entered in to a central log, kept by the CRG, so that they can be evaluated, and the plan altered if necessary. Information can be entered at the time, or directly after the emergency.

5 Emergency Services Contact Details

Organisation: Emergency Services	Tel : 999	Email/website:
--	---------------------	-----------------------

Approved by full Council:	February 2026	Next Review Date	February 2027
---------------------------	---------------	------------------	---------------



Hunts District Council:	<u>01480 388388</u>	https://www.huntingdonshire.gov.uk
Cambridgeshire County Council	<u>0345 045 5212</u>	https://www.cambridgeshire.gov.uk
NHS:	999	http://www.nhs.uk/
Environment Agency:		www.environment-agency.gov.uk
General Enquiries	03708 506 506	enquiries@environment-agency.gov.uk
Floodline (24 hr)	0345 988 1188	
Incident Hotline (24 hr)	0800 80 70 60	
National Gas Emergency Service:	0800 096 3080	www2.nationalgrid.com/UK/Safety/Gasemergency
Parish Clerk:	07401733813	www.wistowcambsparishcouncil.gov.uk
Parish Chairperson:	07739576716	www.wistowcambsparishcouncil.gov.uk
UKPN	0800 029 4285	https://www.ukpowernetworks.co.uk
Anglia Water	<u>03457 145 145</u>	https://www.anglianwater.co.uk/
Fire Service	01480 444500	https://www.cambsfire.gov.uk/

6 COMMUNITY RESOURCES

Volunteers have indicated they can help carry out tasks should an emergency occur.

Name:	Contact:
Allan Pilbro	07983261169
Chris Newton	07923266455
Carolyn Pritchard-Simms	07761 716770
Debbie Williamson	07778613018
Michael Nixon	07718 485668
Michelle Nixon	07427 688690

7 PLAN REVIEW AND UPDATE

In order to keep this plan up to date, contact lists will be revised as needed, and the plan reviewed annually by Wistow Parish Council.

Approved by full Council:	February 2026	Next Review Date	February 2027
---------------------------	---------------	------------------	---------------